

# Cura Law Limited is a niche law firm that specialises in defending chiropractors facing GCC disciplinary proceedings.



**We deliver exceptional results and unparalleled client care, which is why Cura Law has been chosen to represent UCA members as part of their Disciplinary Defence Scheme (DDS).**

## What is the DDS and what does it cover?

Since 2019, the DDS has provided legal advice and representation to chiropractors facing complaints at the GCC. Whilst you may think that you are unlikely to ever receive a complaint, many complaints arise from a simple misunderstanding and they are on the rise with a 25% increase last year.

Even if a complaint appears to be nonsense, the GCC will review the entire history and all aspects of the patient's care, not just the complaint they received. Allegations can range from failures in note-keeping, x-rays, examinations, consent and treatment to inappropriate behavior and sexual misconduct. The DDS scheme covers your legal representation from the moment a complaint is made to the conclusion of the case which may or may not involve a full hearing. If a hearing is required you will always have a barrister to represent you.

## Why we are better than insurance

Unlike standard insurance, DDS offers immediate legal assistance from the moment a complaint arises. Normally you will be speaking to barrister or a solicitor within 24 hours. Many insurance policies minimise early support or exclude early-stage representation entirely leaving practitioners vulnerable. DDS members benefit from expert guidance from the outset, improving the chances of a favorable resolution later. Over the past six years, DDS members have seen a 93% success rate.

At Cura Law we don't delegate your case to junior staff or paralegals. Insurers will often try and appoint their preferred panel solicitors who they have negotiated pre-agreed rates with. Many of these panel firms have no experience of GCC

cases and will outsource much of the work to junior staff. Our directors, Alexandra Lane (a solicitor advocate, 20 years qualified) and Jonathan Goldring (a barrister, 27 years qualified), personally handle your case. Their deep understanding of chiropractic principles and philosophies, their knowledge of the GCC processes and key players involved and most importantly their significant experience in this field of work gives them a real edge over their counterparts.

## The cost of going solo

Legal fees for early-stage investigations can range from £3,000- £10,000, while full hearings can cost as much as £75,000. Without expert representation, even minor complaints can escalate, leading to suspensions, financial loss, and reputational damage. An Interim Suspension Committee could even remove you from practice while your case is ongoing if it is a particularly serious allegation.

We would also seriously advise against trying to represent yourself. We are so often approached by clients once things have already gone wrong as a result of poor or no representation. Anything said at the early stages can have undesirable consequences later down the line which can sometimes be very difficult to put right.

## Comprehensive client support

As regulated professionals ourselves, we understand the stress of facing a complaint. "Cura" means "care" - it's at the heart of what we do. We care because you do. We offer seamless support through online meetings and a secure online portal, providing 24/7 case access, document uploads, and direct communication with our legal team. You will always be in the loop and know what's happening, after all it's your case and your career on the line.

## Protect your career

If you're not a DDS member, contact the UCA to apply. You will be surprised how little it costs for absolute peace of mind. Even if you have cover through insurers, we may still be able to assist depending on their terms. Insurers often claim you must use their panel solicitors—this is legally incorrect. If you receive a complaint, speak to us first.

## Alexandra Lane

Alex is a Solicitor Advocate and director at Cura Law and is a specialist regulatory lawyer. She was called to the bar in 2005 and cross qualified as a solicitor in 2012. She is well known for her excellent client care and making members feel at ease, expertly guiding them through every stage of the investigation process, from start to finish.

## Jonathan Goldring

Jonathan is an independent barrister and also a director at Cura Law. He is considered by many to be the leading barrister in this niche field of work. He is a skilled tactician and knows the committees and his opponents well, giving him a real advantage. He has an excellent success record of winning cases and when you have seen him cross-examine witnesses you will want him on your side.