



MEMBERSHIP PLUS

KEY FACTS

For more information or if you have any questions
please contact head office 01293817175

Welcome to UCA Membership Plus

Membership plus includes all the usual excellent member benefits, alongside our legal defence scheme.

The new legal scheme is provided by the UCA in conjunction with Bankside Law and Jonathan Goldring (Barrister).

It is important to understand that this arrangement is not an insurance product and instead is a direct funding method.

This enables the UCA to provide members with legal support and advice when dealing with GCC complaints. Our aim is to provide members with a stronger, more proactive approach of support whilst at the same time giving a good value in a sustainable model of service.



WHAT DO YOU GET?



- Excellent, reliable and experienced legal advice and support
- Up to £75,000 (incl VAT) for costs of defending a GCC complaint
- Pre investigative committee legal support
- Defence against advertising complaints



YOUR OBLIGATIONS



- Compulsory viewing of the 5 risk management webinars
- Compulsory compliance with current advertising standard authority (ASA) guidelines
- To inform the UCA in a timely manner of notification of a complaint

The UCA has always been home to a broad range of practice styles as we feel it is not our place to define how members choose to deliver the high quality care chiropractors are known for. Nevertheless we cannot defend the indefensible and so there are some key exclusions we would encourage all members to be aware of.



EXCLUSIONS



- Sexual impropriety
- Violence, assault or reckless disregard of the GCC code of conduct including dishonesty
- Defence costs where there has been a prior criminal conviction
- Work carried out, outside of the United Kingdom (GCC jurisdiction)
- Failure to notify and engage appropriately and promptly with the legal team may lead to support being refused and/or discontinued



WHAT TO DO IN THE EVENT OF A COMPLAINT?



In the unfortunate event of a GCC complaint, you must contact the UCA head office immediately.